

# FAQs - BowTie Medical Covid- 19 Testing

## 1. Where do I schedule my appointment?

- Go to [gettestedohio.com](http://gettestedohio.com)

## 2. How do I schedule my appointment?

- **For individuals:** [gettestedohio.com](http://gettestedohio.com) > click individuals > select the test you need (middle page) > follow the prompts
- **For corporate accounts (including schools):** call **1-216-287-3545** or email [info@bowtiemedical.com](mailto:info@bowtiemedical.com).
  - You should receive a text message 2 hours prior to your appointment with the date and time of your appointment as well as a link to the HIPPA form if you have not done so already
  - After booking your appointment you **MUST** fill out the HIPPA form that was attached in a link to your confirmation email. If you DID NOT receive this link, go to [tinyurl.com/btmohio](http://tinyurl.com/btmohio).

## 3. How do I cancel my appointment?

- Call **1-440-358-2051** and speak to the customer service department to cancel. You will be refunded the total amount you paid within 3-5 business days.

## 4. How do I change my appointment?

- Call **1-440-358-2051** and speak to the customer service department.

## 5. Where do I find pricing?

- **For individuals:** Go to [gettestedohio.com](http://gettestedohio.com) > click individuals > in- network and out-of-network
  - All pricing is listed below Member Priority Scheduling Fee with Approved Insurance
- **For corporate accounts:** email [info@bowtiemedical.com](mailto:info@bowtiemedical.com) or call **1-216-287-3545**.

<b>In-network:</b>	<b>Out-of-network:</b>
• Antibody: \$65	• Antibody: \$100
• Virus: \$80	• Virus: \$150

**\*\*All PCR tests are a flat rate of \$175\*\***

**\*\*Insurance is not accepted\*\***

## 6. What tests do we offer?

- **Virus (rapid)**: a nose swab test that detects protein fragments of Covid-19. This test can detect larger amounts of the virus.
- **Virus (PCR)**: a nose swab test that detects the RNA (genetic material) of Covid-19. This test detects small amounts of RNA and amplifies it. This is why we can find a negative rapid and positive PCR test.
- **Antibody**: a finger prick test that shows if you have built immunity to Covid-19. This test also determines which type of antibodies you have.
  - IgG**: long term antibodies— develop 7-10 days after Covid-19 symptoms started. Will remain in the blood after an infection has passed and can protect from future infection
  - IgM**: short term antibodies- often the first antibodies to develop. Indicates that you recently have recovered from Covid -19.

**\*\*Some people may not develop any antibodies\*\***

Links to more in depth explanations of the types of tests available:

<https://www.cdc.gov/coronavirus/2019-ncov/lab/resources/antibody-tests-guidelines.html>

<https://www.fda.gov/consumers/consumer-updates/coronavirus-disease-2019-testing-basics>

## 7. How do I determine which test I need?

- **Virus (rapid)**: If you have been exposed to someone with Covid-19, or if you have developed any symptoms.
- **Virus (PCR)**: You may need a negative PCR result if you are traveling out of the country. **\*\*We send ALL POSITIVE rapid samples to a separate lab for PCR testing\*\***
- **Antibody**: If you have had Covid-19 this test will help you determine if you have built immunity to Covid-19.

## 8. When do I get my results?

- You will receive your virus (rapid) and antibody tests within 24 hours of your appointment.
- You will receive your virus (PCR) test within 36-48 hours of your appointment.

## 9. What if I am traveling?

- If you are travelling out of the country you need to research the Covid-19 travel regulations for where you are going.
  - Find out when you need to get tested prior to flying
  - Find out what tests you are required to take for where you are going
  - Refer to question #8 to find out when results are delivered to you

**\*\*Typically you need a PCR to travel internationally, and in some cases you need an antibody test to travel as well\*\***

COVID-19 travel regulations + recommendations maps by destination:

<https://www.iatatravelcentre.com/world.php>

<https://www.cdc.gov/coronavirus/2019-ncov/travelers/map-and-travel-notice.html>

## 10. What are the testing site addresses?

- **Broadview Heights** - 7500 Town Centre Dr #200, Broadview Heights, OH 44147
- **Lyndhurst** - 29001 Cedar Rd., Lyndhurst, OH 44124
- **University School (private site)** - BowTie Medical Mobile Unit, Hunting Valley Campus, 2785 SOM Center Rd, Hunting Valley, OH 44022
- **St. Dominic Church** - 19000 Van Aken Blvd. Shaker Heights, OH 44122
- **St. Hilary Church** - 2750 West Market St., Fairlawn, OH 44333
- **JRNY Health and Fitness** - 1061 Center Rd., Avon, OH 44011
- All persons being tested at private locations should receive an email with the specific testing site address and instructions

**\*\*You MUST bring an official ID and insurance cards with you to your appointment\*\***